Eye tracking capabilities in evaluating human factors during cognitive and motor tasks



AUTHORS

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INTRODUCTION

In order to test any process, product, or system, it is important to understand the underlying human factors at play. A reliable way to do this is by including biosensors in research. Simple sensors like eye tracking, facial expression analysis, galvanic skin response, and heart rate[1-4] can provide valuable information about how people work with information, for example by analyzing how they pay attention to instructions, analyze data, and identify errors. This study compares and contrasts one biosensor - eye tracking[5] - in the value it can provide for analysis of different systems.

APPARATUS & ALGORITHMS

Smart Eye AI-X (60Hz) was used for the **SBET** condition, Pupil Invisible Glasses (200 Hz) for the **Glasses** condition, and iMotions Webcam based eye tracking algorithm[6] for the **WebET** condition.

METHODS

A feasibility study was carried out in three eye tracking situations (N=12, 4 per condition).

SBET Condition: screen based eye tracker, rendering high accuracy and precision of gaze data.

Glasses Condition: Eye tracking glasses which allow for flexible environments with high ecological validity.

WebET Condition: Webcam based eye tracking that allows a large-scale analysis across populations.

Area of interest (AOI) analysis was carried out to

iMotions 9.3.10 was used for fixation classification, gaze mapping and AOI analysis. Fixation classification was conducted using the iMotions I-VT filter for the SBET and Glasses condition and the iMotions I-HMM filter for the WebET Condition. Affectiva's AFFDEX algorithm[7] was used for facial emotion detection.

EASE OF USE & DATA ACCURACY

SBET vs **WebET** showed an **accuracy - scalability tradeoff**. While **SBET** required a resource intensive lab set-up, it also provided accurate data. The **WebET** provided ease of scalability, but much lowered accuracy.

SBET vs **Glasses** showed an **ecological validity to study resources tradeoff.** The **Glasses** allowed participants to use physical blocks lending higher ecological validity, but the analysis of the individualized, unique datasets proved labor intensive.

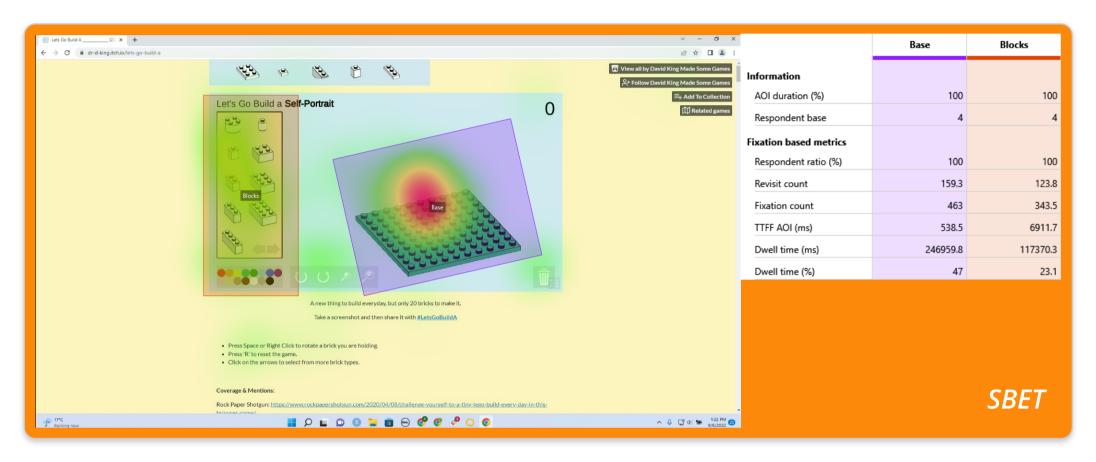
WebET vs Glasses showed both to have higher ecological validity. While the Glasses allow participants to use actual blocks, WebET allows participants to conduct screen based studies from the comfort of their homes. The Glasses condition is resource intensive, but the WebET data is less accurate.

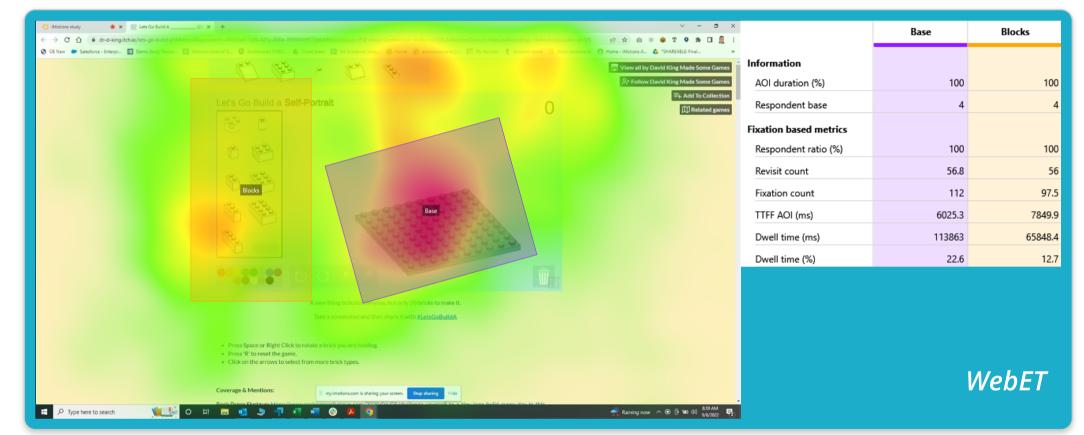
COMPARABILITY OF DATA

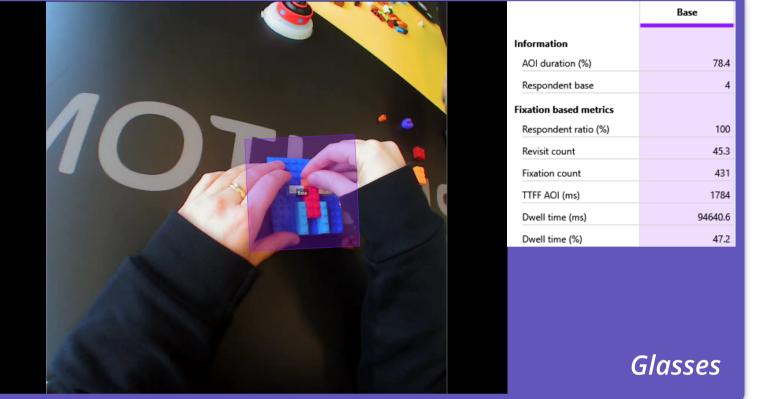
Area of Interest (AOI) analysis showed **comparable aggregate Dwell time (~47% of time)** on the building board for the **Glasses** and **SBET** condition. The **WebET** condition had a much smaller Dwell time (~22%). The heatmap also reflects the **variability of the data inherent to WebET**, suggesting that many of the true fixations on the building board may have been too noisy and outside the scope of the AOI.

compare eye tracking metrics.

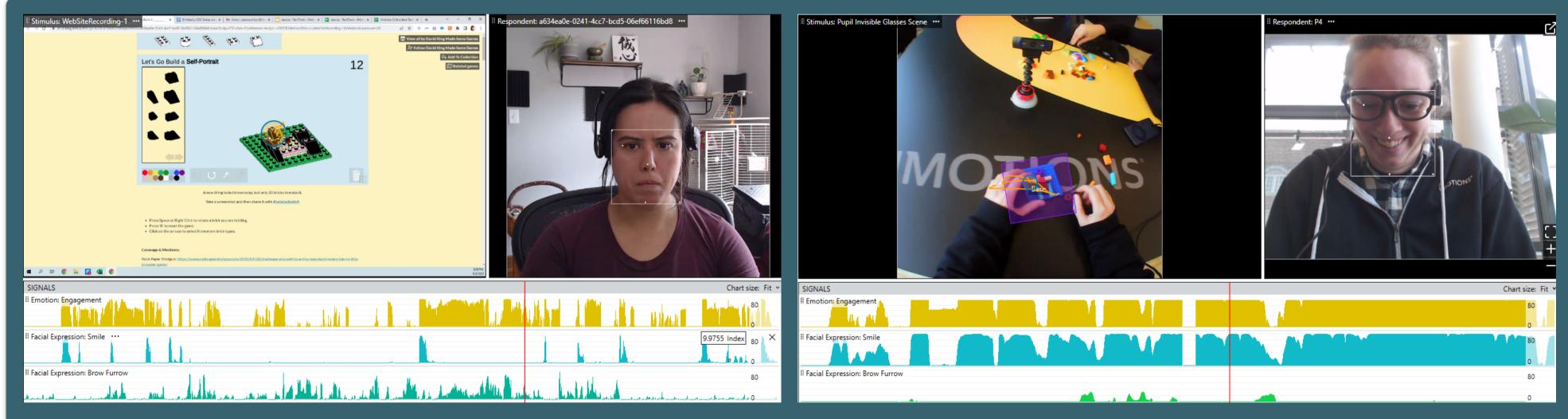
Facial expressions were explored as indicators of enjoyment and frustration during the task.







FACIAL EXPRESSION ANALYSIS



Probability graphs on a scale of 0 to 100 for Engagement (yellow), Smile (teal) and Brow Furrow (green) from a participant doing the task at home (left) or with the experimenter guiding the study (right).

Metrics, such as smile and brow furrow, measured well in all three setups. However, people had the highest percentage of facial engagement in the **Glasses** condition, where the experimenter was **interacting with the participants.**

People were also more likely to smile when the experimenter was present, and more likely to furrow their brow (likely a **sign of concentration**) when doing the task online, in a lab, or at home in the **SBET** and **WebET** conditions.

SUMMARY OF CONDITIONS COMPARING SETUPS

	SBET	Glasses	WebET
Accuracy	High accuracy	Lower accuracy, larger field of view	Lowest accuracy
Granularity of analysis	Smaller AOIs (e.g. on blocks) are possible	Increased analysis time to track all AOIs dynamically	Recommended with larger AOIs to account for accuracy errors
Ecological validity	Controlled environment	High ecological validity	Higher ecological validity, restricted to a screen
Scalability	Time consuming to collect data	Time consuming to collect and analyse	Easily scalable
Facial Expression	Integrates easily	Affected by movements	Integrates easily
Multi-sensor integration	Possible to integrate with GSR, EMG, ECG, and EEG	Easy to integrate with GSR, ECG, EMG Movement artifacts for EEG	Not possible with the Online platform
Cost effectiveness	Requires dedicated hardware and study specific resources	Requires dedicated hardware and study specific resources	Webcam based. Minimum human resources.



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